



VMG LIGNUM CONSTRUCTION, UAB QUALITY POLICY

We are committed to providing the highest quality structural timber products that meet and exceed the expectations of our valued customers. Our commitment to quality can be seen in each aspect of our activity, starting with sourcing the best materials up to employing skilled craftsmen and using the most advanced technology.

We undertake to maintain a reliable quality management system that meets EN ISO 9001:2015 standards and the requirements of related legal acts. By effectively implementing our quality management system, we ensure that our products are consistently reliable, safe and durable.

The main principles of our quality management system are as follows:

- **Customer Focus:** We listen to our customers' needs and preferences to tailor our products to their specifications. By understanding customer requirements, we strive to deliver consistently the products that contribute to the customer success and satisfaction.
- **Continuous Improvement:** We adhere to a culture of continuous improvement in all our processes. By regularly evaluating and analysing feedback and technological progress, we aim to improve the quality, efficiency and sustainability of our products.
- **Skilled Workforce:** Our employees are the foundation of our commitment to quality. We invest in the employee training and development, enabling them to maintain the highest standards of craftsmanship and quality control.
- **Sustainable Practices:** We recognize the importance of responsibility for environmental impact. Our manufacturing processes are designed to reduce waste, optimize consumption of resources, and promote sustainable forestry practices.
- **Compliance:** We adhere to all relevant standards, regulations and safety guidelines. Our products undergo testing to ensure they meet or exceed required quality standards.
- **Partnerships:** We develop strong partnership relations with our suppliers and promote cooperation to ensure constant quality of raw materials and components.

By following these principles, we are committed to being a trusted leader in the structural timber industry. Our commitment to quality is a pledge to every customer who chooses our products.

The present Quality Policy forms the basis of our quality management system, therefore, all employees are expected to adhere to the principles set by the Quality Policy in their daily work. The said principles combined with close mutual understanding and cooperation among the employees of VMG Lignum construction, UAB enables them to share experience and come up with new ideas concerning product quality and performance improvement.

Director
VMG Lignum construction, UAB
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Paulius Sereikis