

QUALITY POLICY OF COMPANIES OF THE VMG GROUP

Quality is the business success guarantee of the VMG Group based on experience and innovation, striving to fully meet the needs of customers and stakeholders.

The Quality Policy of companies of the VMG Group is defined and determined by the following management principles and behaviour:

• Promotion of understanding of quality and continuous improvement in all processes and areas of activity of companies of the VMG Group;

• Improvement and maintenance of the quality management system in compliance with the requirements of the EN ISO 9001:2015 and the requirements of the relevant legal acts, increasing the operational efficiency of this system;

• Close cooperation with both our customers and suppliers to clarify their needs and expectations regarding quality;

• Provide customers with high-quality products and services that meet their needs/requirements and the obligations of the VMG Group;

• Improve the qualification of employees, promote their independence, creativity and personal responsibility in order to achieve the best economic result;

• Continuously improve and perfect operational and management processes at all levels of the VMG Group;

• Maintain long-term, mutually beneficial cooperation with stakeholders based on the principles of respect and equality.

• Continuously review the provisions of the quality management policy, keeping it relevant and setting new goals and objectives for continuous improvement and efficiency;

• Communicate these provisions to all stakeholders.

These principles are to be combined with a close cooperation and mutual understanding between the employees of companies of the VMG Group, which enables the sharing of experience in developing new ideas concerning product quality and performance improvement.

CEO VMGcorp, UAB 01/07/2021 Egidijus Mockus